

---

## QUALITY POLICY

The Management, taking into account the context in which the company operates, has defined the following Quality Policy with which it intends to pursue quality objectives in application to the company's activities. Our company system embraces the 'plan-do-check-act' (PDCA) philosophy, inspired by the application and certification of the organisational model based on UNI EN ISO9001, to the methodologies of "risk management" and the "risk based thinking" philosophy of ISO9001

### PRINCIPLES

- The customer always comes first in all company activities;
- The quality of the works realised, of the services provided and of the company's processes must guarantee the complete satisfaction of the customer as well as of the other stakeholders (owners, staff, suppliers, authorities and institutions), while at the same time safeguarding the company's profitability;
- The commitment and the example of the Management and Heads of company functions are indispensable elements to ensure understanding and implementation at all levels of the Quality Policy;
- The training and cooperation of all employees are prerequisites for the success of the Quality Policy;
- The management ensures an ongoing commitment to the continuous improvement of products and services and its organisational system by setting targets and resources to achieve them at periodic system reviews.

This quality policy is widespread in every sector and at all decision-making and operational levels. Periodically, during quality management system reviews, this policy is reviewed, together with the company's objectives, and revised if necessary.

01.01.2024

General Manager

A handwritten signature in black ink, appearing to read 'Roberto...', is written over the printed name of the General Manager.